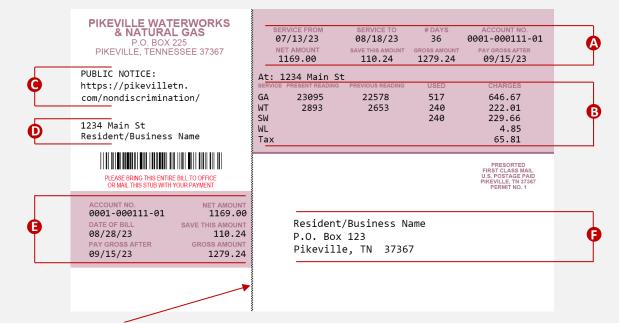


Here is how to read your Pikeville utility bill.



There is a <u>perforated line</u> on your bill. The portion on the left half is the "payment stub" and is for you to include with your payment when you submit it. The portion on the right half is for you to keep in your records.

Service Information

- 1. Service From Date the service starts for the billing cycle
- 2. Service To Date the service ends for the billing cycle
- 3. **# Days** Number of days in the service period
- 4. Account Number Your account number
- 5. Net Amount Total amount due on your account
- 6. Save This Amount The amount you save if 'net amount' is paid by 'pay gross after' date
- 7. Gross Amount Total amount due with penalties if not paid by 'pay gross after' date
- 8. Pay Gross After Date in which penalties will be applied if net amount is not paid in full

Utility Information

B

- 1. Service GA=Gas WT=Water SW=Wastewater WL=Water Leak Relief Tax=Tax
- 2. Present Reading Amount of CCFs/Gallons as of the 'service to' date
- 3. Previous Reading Amount of CCFs/Gallons as of the previous 'service to' date
- 4. Used Total amount of CCFs/Gallons used for the billing cycle
- 5. Charges Total amount due for each utility service based on the total CCFs/Gallons used

Public Notice

This section shows any important notices/updates pertaining to the City of Pikeville.

Service Address

This section shows the physical address for which the bill represents, along with the customer name

Bill Summary

- 1. Account Number Your account number
- 2. Net Amount Total amount due on your account
- 3. Date of Bill Date the utility bill was printed
- 4. Save This Amount The amount you save if 'net amount' is paid by 'pay gross after' date
- 5. Pay Gross After Date in which penalties will be applied if net amount is not paid in full
- 6. Gross Amount Total amount due with penalties if not paid by 'pay gross after' date

Mailing Address

This section shows the mailing address for which the bill is to be mailed, along with the customer name