



How To Read Your Utility Bill

Here is how to read your Pikeville utility bill.

PIKEVILLE WATERWORKS & NATURAL GAS
P.O. BOX 225
PIKEVILLE, TENNESSEE 37367

PUBLIC NOTICE:
<https://pikevilletn.com/nondiscrimination/>

1234 Main St
Resident/Business Name

PLEASE BRING THIS ENTIRE BILL TO OFFICE OR MAIL THIS STUB WITH YOUR PAYMENT

SERVICE FROM	SERVICE TO	# DAYS	ACCOUNT NO.
07/13/23	08/18/23	36	0001-000111-01
NET AMOUNT	SAVE THIS AMOUNT	GROSS AMOUNT	PAY GROSS AFTER
1169.00	110.24	1279.24	09/15/23

At: 1234 Main St

SERVICE	PRESENT READING	PREVIOUS READING	USED	CHARGES
GA	23095	22578	517	646.67
WT	2893	2653	240	222.01
SW			240	229.66
WL				4.85
Tax				65.81

RESORTED FIRST CLASS MAIL U.S. POSTAGE PAID PIKEVILLE, TN 37367 PERMIT NO. 1

ACCOUNT NO.	NET AMOUNT
0001-000111-01	1169.00
DATE OF BILL	SAVE THIS AMOUNT
08/28/23	110.24
PAY GROSS AFTER	GROSS AMOUNT
09/15/23	1279.24

Resident/Business Name
P.O. Box 123
Pikeville, TN 37367

There is a perforated line on your bill. The portion on the left half is the “payment stub” and is for you to include with your payment when you submit it. The portion on the right half is for you to keep in your records.

- A Service Information**
 - Service From** – Date the service starts for the billing cycle
 - Service To** – Date the service ends for the billing cycle
 - # Days** – Number of days in the service period
 - Account Number** – Your account number
 - Net Amount** – Total amount due on your account
 - Save This Amount** – The amount you save if ‘net amount’ is paid by ‘pay gross after’ date
 - Gross Amount** – Total amount due with penalties if not paid by ‘pay gross after’ date
 - Pay Gross After** – Date in which penalties will be applied if net amount is not paid in full
- B Utility Information**
 - Service** - GA=Gas WT=Water SW=Wastewater WL=Water Leak Relief Tax=Tax
 - Present Reading** – Amount of CCFs/Gallons as of the ‘service to’ date
 - Previous Reading** – Amount of CCFs/Gallons as of the previous ‘service to’ date
 - Used** – Total amount of CCFs/Gallons used for the billing cycle
 - Charges** – Total amount due for each utility service based on the total CCFs/Gallons used
- C Public Notice**
This section shows any important notices/updates pertaining to the City of Pikeville.
- D Service Address**
This section shows the physical address for which the bill represents, along with the customer name
- E Bill Summary**
 - Account Number** – Your account number
 - Net Amount** – Total amount due on your account
 - Date of Bill** – Date the utility bill was printed
 - Save This Amount** – The amount you save if ‘net amount’ is paid by ‘pay gross after’ date
 - Pay Gross After** – Date in which penalties will be applied if net amount is not paid in full
 - Gross Amount** – Total amount due with penalties if not paid by ‘pay gross after’ date
- F Mailing Address**
This section shows the mailing address for which the bill is to be mailed, along with the customer name